Oracle R12 Tailored and Targeted Training

O2Works
Putting Oracle To Work

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Key Facts—O2 Works:

- 100% reference-able client base
- Strict Oracle E-Bus focus
- Consultants average more than 20 yrs. experience on Oracle products
- Wide ranging customer base of more than 180 clients
- Heavily involved in Oracle Application User Groups and Oracle Communities

ORACLE Gold Partner

OATUG 2021
STAR PARTNER
LEVEL TWO

Services Offered:

- ❑ Upgrades
- ❑ New Implementations (full and modules)
- ❑ Remote Support (DBA / Functional / Developer)
- ❑ Application optimization
- ❑ Training
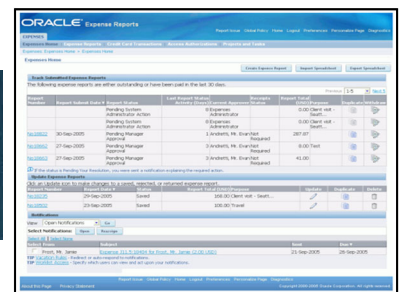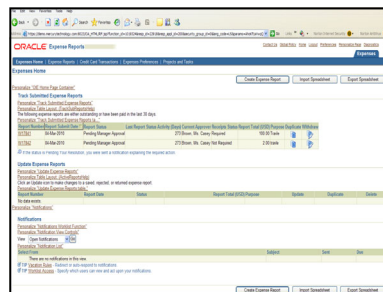- ❑ Client Advocate support
- ❑ Testing services

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The Oracle E-Bus applications continue to evolve. While most basic functionality is still in place, new features and functionality is being introduced with most releases. In addition, reporting continues to change as well as the method fro distributing reports. At times, in order to take advantage of new features and functionality, quick, focused, hands-on training is required. Refresher courses have been known to improve productivity and at times, reignite enthusiasm and learning.

In addition to training on feature and functionality changes, we offer Technical Developer and DBA training and mentoring on a variety of subjects. We design, customize, and deliver technical developer training to meet your needs on subjects like Apex and BI Publisher jump start courses. These are tailored, hands-on courses delivered from your instance using your data, not a generic class that is only moderately relevant. We work with you to design the curriculum for the session to make it more constructive. For DBA's who are facing upgrades, we offer hands-on mentoring for the first technical iteration. We work with your DBA so that they are positioned to handle the subsequent iterations of the upgrade.

O2Works has some of the most highly regarded consultants in the industry. Our experienced, hands-on, resources possess the functional and technical application experience, business knowledge, and communication skills to work with your project team leads and provide the necessary knowledge transfer. Many O2Works consultants are certified trainers and have delivered training on behalf of Oracle University. Strong application knowledge and proven methodologies are the foundations for our Tailored Training offering. For upgrades, we offer customized, hands-on mentor training for your R12 project team, the same individuals who will invariably provide end user training through a train-the-trainer approach. In addition, we assess training resources and tools and will either assist or build specific training plans and curriculum. We also provide training development workshops for trainers. We are versed in a variety of online or remote learning tools including Oracle User Productivity Kit (UPK) and Adobe Captivate.

Description of Service: O2Works will provide customized, on-site expert training for a fraction of the cost of an Oracle University class. Our workshop approach stresses active participation and focuses on the critical, need-to-know elements. The process entails a survey of your training needs as well as an assessment of resources and tools. We tailor of offering to meet customer's need in a variety of areas including:

- ☑ Project team Mentor Training focusing on new feature delta knowledge transfer
- ☑ Train-the-trainer readiness development
- ☑ Training Plan development and management
- ☑ Curriculum development and documentation assistance

Contact us to see how we can help you with your Oracle EBS customized training needs.